



February 5, 2016

*DOT Report Program Update
JLTOC*

Mike Holder, PE, Chief Engineer



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14 136-18.05

Responsiveness

Efficiency

Performance

Oversight

Restructure

Transparency



Responsiveness



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(a) 136-18.05

- **Intent:** Increased transparency and responsiveness to public to improve condition of our roads
- **Responsiveness:** Quickly address structural problems and other road hazards
 - Toll-free number and online submittals
 - Either address or identify a solution to the reported problem
 - Excludes Potholes which must be repaired within 2 business days
 - Safety-related: no later than 10 business days
 - Non-Safety-related: no later than 15 business days
 - Safety vs. Non-Safety: determined by NCDOT
 - Non-System Roadways: transmit info to appropriate locality within 2 business days



Repair Timelines

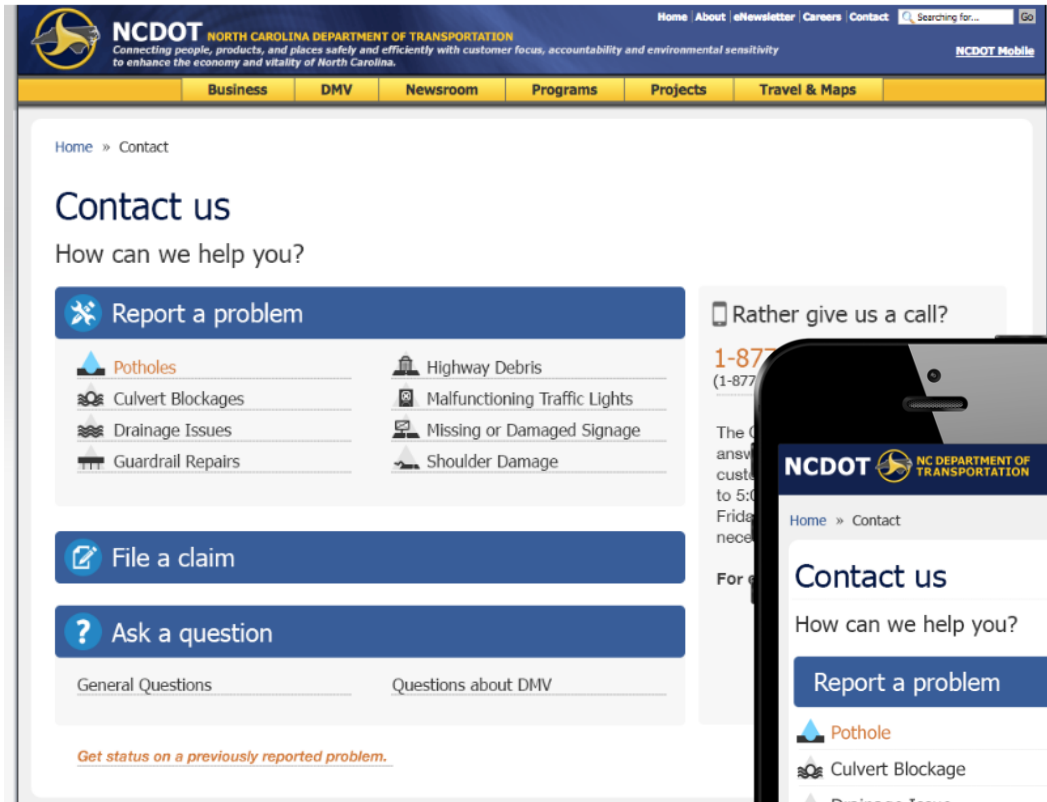
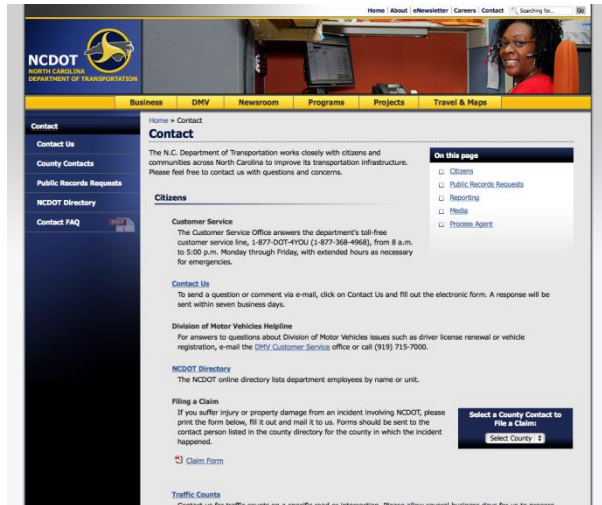
- 2 day
 - all potholes
- 10 day*
 - Culvert Blockage or Drainage issue causing standing water in road
 - Missing or Damaged Signs
 - Guardrail (still have 7 day policy for median guardrail)
 - Malfunctioning Traffic Lights
 - Debris in Road
 - Shoulder – Drop-off or causing standing water in roadway

***Hazards deemed to be an imminent threat to the public should be addressed immediately.**

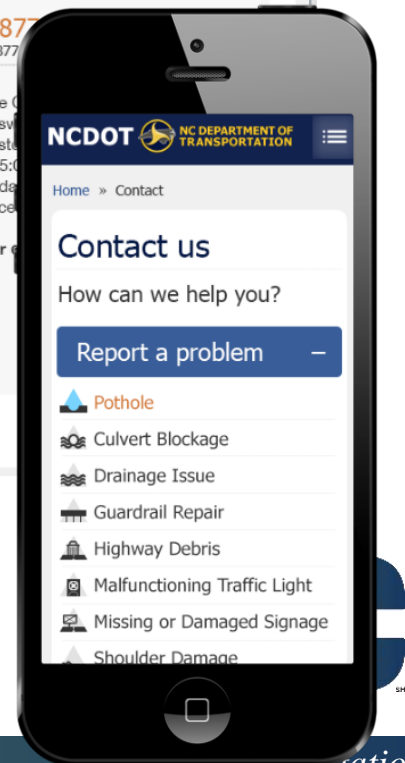
- 15 day
 - Culvert Blockage or Drainage issues not causing standing water in roadway
 - Debris not in roadway
 - Items above that are investigated and deemed non-safety related



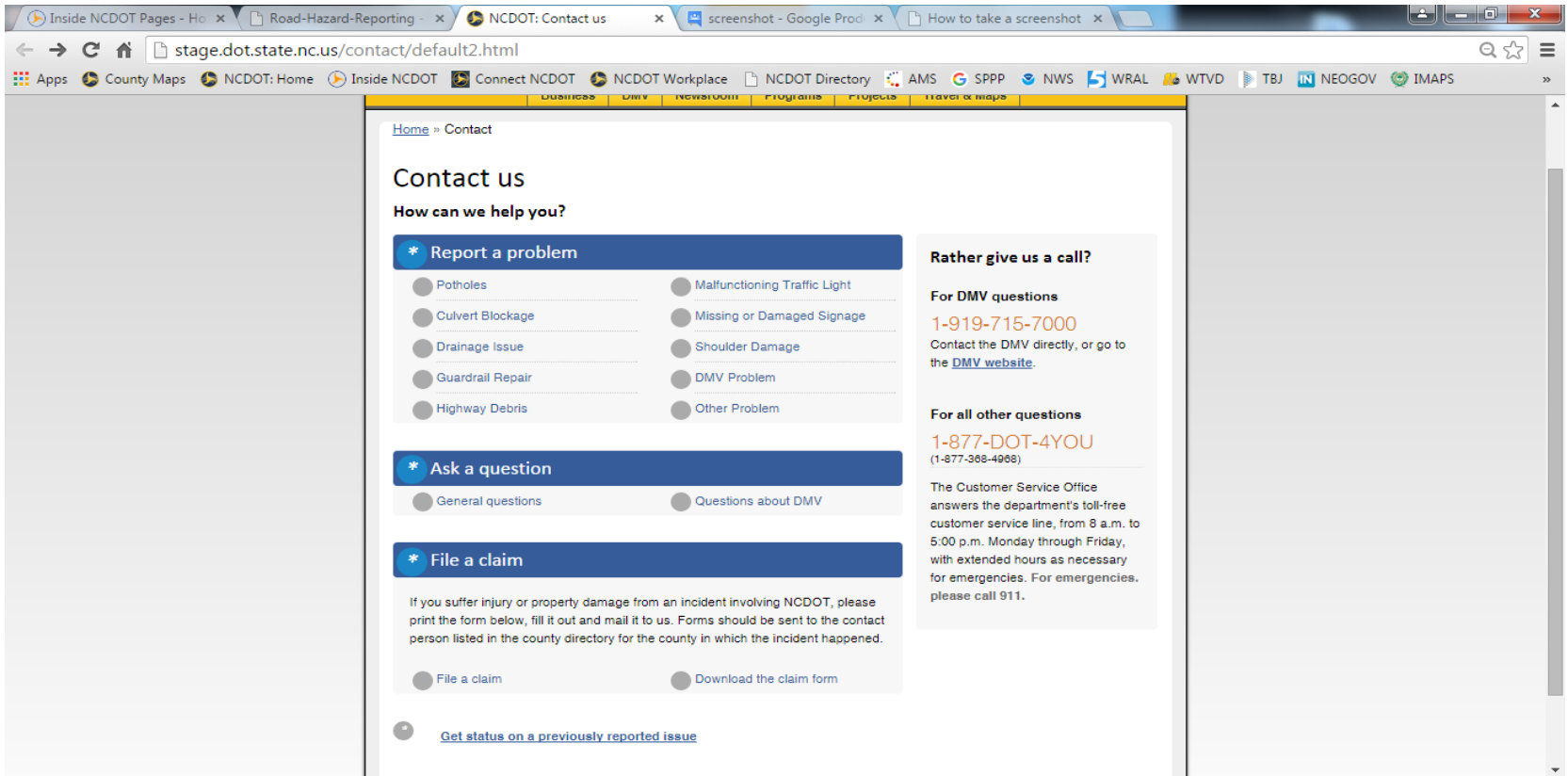
Report a Problem Online



Replaced existing
Contact page on
www.NCDOT.gov



Report a Problem Online



The screenshot shows a web browser window with the URL `stage.dot.state.nc.us/contact/default2.html`. The page is titled "Contact us" and features a navigation bar with links to "Apps", "County Maps", "NCDOT: Home", "Inside NCDOT", "Connect NCDOT", "NCDOT Workplace", "NCDOT Directory", "AMS", "SPPP", "NWS", "WRAL", "WTVD", "TBJ", "NEOGOV", and "IMAPS". The main content area is divided into three sections: "Report a problem", "Ask a question", and "File a claim". The "Report a problem" section includes radio buttons for "Potholes", "Culvert Blockage", "Drainage Issue", "Guardrail Repair", "Highway Debris", "Malfunctioning Traffic Light", "Missing or Damaged Signage", "Shoulder Damage", "DMV Problem", and "Other Problem". The "Ask a question" section includes radio buttons for "General questions" and "Questions about DMV". The "File a claim" section includes a text box for "File a claim" and a link for "Download the claim form". A sidebar on the right contains contact information for DMV questions and other questions, including phone numbers and a link to the DMV website.

Home » Contact

Contact us

How can we help you?

- * Report a problem**
 - ☐ Potholes
 - ☐ Culvert Blockage
 - ☐ Drainage Issue
 - ☐ Guardrail Repair
 - ☐ Highway Debris
 - ☐ Malfunctioning Traffic Light
 - ☐ Missing or Damaged Signage
 - ☐ Shoulder Damage
 - ☐ DMV Problem
 - ☐ Other Problem
- * Ask a question**
 - ☐ General questions
 - ☐ Questions about DMV
- * File a claim**

If you suffer injury or property damage from an incident involving NCDOT, please print the form below, fill it out and mail it to us. Forms should be sent to the contact person listed in the county directory for the county in which the incident happened.

 - ☐ File a claim
 - ☐ Download the claim form

[Get status on a previously reported issue](#)

Rather give us a call?

For DMV questions
1-919-715-7000
Contact the DMV directly, or go to the [DMV website](#).

For all other questions
1-877-DOT-4YOU
(1-877-368-4968)

The Customer Service Office answers the department's toll-free customer service line, from 8 a.m. to 5:00 p.m. Monday through Friday, with extended hours as necessary for emergencies. For emergencies, please call 911.

Same page will also allow easy reporting to Contact Us for non-hazard and DMV questions.



Inputs and Notifications

- Citizen Action Request System (CARS) based reporting of Road Hazards
- Road Hazard category calls received by Customer Service Center will be submitted into the CARS system.
- Other Road Hazard inputs such as phone calls, emails, and Contact Us should be submitted by receiver into the CARS system for tracking and reporting
- Auto-generate response timeline based on category. All non-potholes will auto-generate as safety item (10 day response time) until investigated and modified
- CARS will send email notifications to Division contacts and Subject Matter Experts for open Action Requests:
 - Potholes – 6:30 am and Noon
 - Other items – 6:30 am



Division Oversight

- CARS Action Requests (ARs) are routed to Subject Matter Expert (SME) and their backups.
- Each SME unit develop an internal system for distribution of ARs, follow up with field forces, follow up to requesting party and close out AR.
- Division Engineers reviewed current SMEs and identified backups for each SME unit for Division oversight.



Example Action Request Step 1: Choose a Category

Pages - Ho x Road-Hazard-Reporting - x NCDOT: Contact us x screenshot - Google Prodi x How to take a screenshot x

stage.dot.state.nc.us/contact/default2.html

Maps NCDOT: Home Inside NCDOT Connect NCDOT NCDOT Workplace NCDOT Directory AMS SPPP NWS WRAL WTVD TBJ INEORG IMAF

Business DMV Newsroom Programs Projects Travel & Maps

Home » Contact

Contact us

How can we help you?

*** Report a problem**

<input type="radio"/> Potholes	<input type="radio"/> Malfunctioning Traffic Light
<input type="radio"/> Culvert Blockage	<input type="radio"/> Missing or Damaged Signage
<input type="radio"/> Drainage Issue	<input type="radio"/> Shoulder Damage
<input type="radio"/> Guardrail Repair	<input type="radio"/> DMV Problem
<input type="radio"/> Highway Debris	<input type="radio"/> Other Problem

*** Ask a question**

<input type="radio"/> General questions	<input type="radio"/> Questions about DMV
-----------------------------------------	-------------------------------------------

*** File a claim**

If you suffer injury or property damage from an incident involving NCDOT, please print the form below, fill it out and mail it to us. Forms should be sent to the contact person listed in the county directory for the county in which the incident happened.

<input type="radio"/> File a claim	<input type="radio"/> Download the claim form
------------------------------------	-----------------------------------------------

*** [Get status on a previously reported issue](#)**

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1-919-715-7000

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For all other questions

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(1-877-368-4968)

The Customer Service Office answers the department's toll-free customer service line, from 8 a.m. to 5:00 p.m. Monday through Friday, with extended hours as necessary for emergencies. For emergencies, please call 911.



Example Action Request Step 2: Input Screen

Inside NCDOT Pages - Ho x Road-Hazard-Reporting - x NCDOT: Contact us | Repc x screenshot - Google Prod x How to take a screenshot x

stage.dot.state.nc.us/contact/report/pothole/

Apps County Maps NCDOT: Home Inside NCDOT Connect NCDOT NCDOT Workplace NCDOT Directory AMS SPPP NWS WRAL WTVD TBJ NEOGOV IMAPS

Report a problem

We can help you with that pothole.

In order to process your request, please provide the following:

1 Locate it

Address of Pothole *

County *

Location details *

2 Describe it

Additional details

- ☐ Pothole located in the travel lane
- ☐ Pothole located in the shoulder area
- ☐ Potential for vehicle damage

Description

3 Submit it

Email *

We'll email your tracking number to this address. Please see our [privacy policy](#) for information about email usage.

Phone

Cancel Submit Report

After you submit your request, you will receive a confirmation number, and options for communication and tracking.

Rather give us a call?

For DMV questions

1-919-715-7000

Contact the DMV directly, or go to the [DMV website](#).

For all other questions

1-877-DOT-4YOU

(1-877-308-4005)

The Customer Service Office answers the department's toll-free customer service line, from 8 a.m. to 5:00 p.m. Monday through Friday, with extended hours as necessary for emergencies. For emergencies, please call 911.



Example Action Request Step 3: Input Details

stage.dot.state.nc.us/contact/report/pothole/

County Maps NCDOT: Home Inside NCDOT Connect NCDOT NCDOT Workplace NCDOT Directory AMS SPPP NWS WRAL WTVD TBJ NEOGOV

Report a problem

We can help you with that pothole.

In order to process your request, please provide the following:

1 Locate it	2 Describe it	3 Submit it
<p>Address of Pothole *</p> <input type="text" value="112 E. Ramsey St."/>	<p>Additional details</p> <p><input checked="" type="checkbox"/> Pothole located in the travel lane</p> <p><input type="checkbox"/> Pothole located in the shoulder area</p> <p><input checked="" type="checkbox"/> Potential for vehicle damage</p>	<p>Email *</p> <input type="text" value="bhjones@ncdot.gov"/>
<p>County *</p> <input type="text" value="Durham"/>	<p>Description</p> <input type="text" value="Enter details like nearby landmarks, size, etc..."/>	<p>We'll email your tracking number to this address. Please see our privacy policy for information about email usage.</p>
<p>Location details *</p> <input type="text" value="Near intersection with West St."/>		<p>Phone</p> <input type="text" value="555-123-4567"/>
		<p>Cancel Submit Report</p>

After you submit your request, you will receive a confirmation number, and options for communication and tracking.

Rather give us a call?

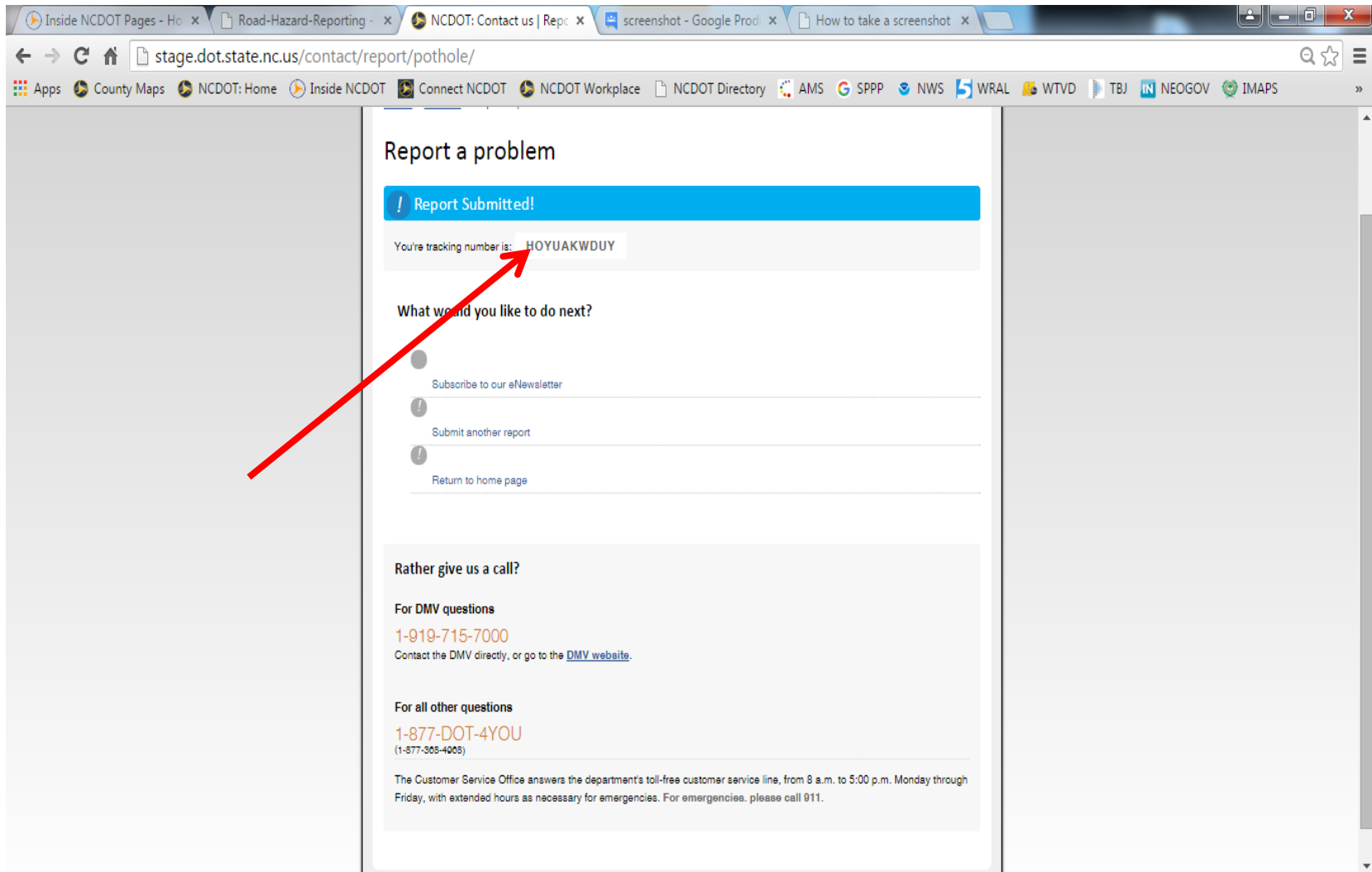
For DMV questions
1-919-715-7000
Contact the DMV directly, or go to the [DMV website](#).

For all other questions
1-877-DOT-4YOU
(1-877-308-4009)

The Customer Service Office answers the department's toll-free customer service line, from 8 a.m. to 5:00 p.m. Monday through Friday, with extended hours as necessary for emergencies. For emergencies, please call 911.



Example Action Request Step 4: Tracking ID



The screenshot shows a web browser window with the URL `stage.dot.state.nc.us/contact/report/pothole/`. The page title is "Report a problem". A blue banner at the top of the content area says "Report Submitted!". Below this, the text "You're tracking number is:" is followed by the tracking ID "HOYUAKWDUY". A red arrow points from the left side of the page to the tracking ID. Below the tracking ID, the section "What would you like to do next?" contains three links: "Subscribe to our eNewsletter", "Submit another report", and "Return to home page". At the bottom, the section "Rather give us a call?" provides contact information for DMV questions (1-919-715-7000) and for all other questions (1-877-DOT-4YOU). The NCDOT logo is visible in the bottom right corner of the page.

Report a problem

! Report Submitted!

You're tracking number is: **HOYUAKWDUY**

What would you like to do next?

- Subscribe to our eNewsletter
- Submit another report
- Return to home page

Rather give us a call?

For DMV questions
1-919-715-7000
Contact the DMV directly, or go to the [DMV website](#).

For all other questions
1-877-DOT-4YOU
(1-877-308-4005)

The Customer Service Office answers the department's toll-free customer service line, from 8 a.m. to 5:00 p.m. Monday through Friday, with extended hours as necessary for emergencies. For emergencies, please call 911.



Notification Sent to Division Staff

NCDOT NORTH CAROLINA DEPARTMENT OF TRANSPORTATION
Connecting people, products, and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina.

Doing Business | Maps & Publications | Programs

NCDOT CARS

Search by AR ID: OR
Search by Tracking#:

Main Menu

- ☐ Add AR
- ☐ View Work Log
- ☐ View AR List
- ☐ Search
- ☐ Email Users
- ☐ AR Responsibility
- ☐ Generic Responses

SRMU

- ☐ Main Menu
- ☐ User Menu
- ☐ Report Menu

NCDOT » DOH » SRMU » Main Menu »

View AR

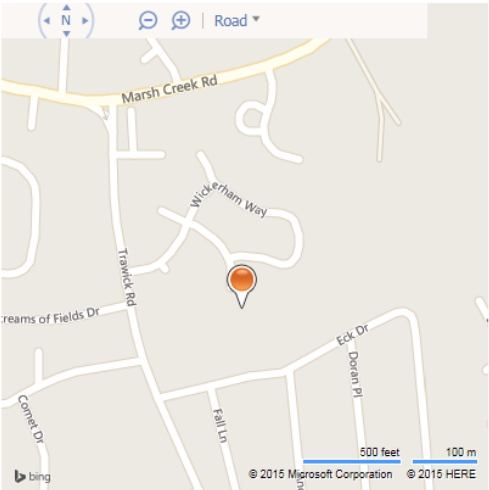
AR ID 67332 AR Tracking# P13PA61CHI was submitted on 11/30/2015 3:21:07 PM by Web
Responsibility for this AR is assigned to tjcollins

Citizen Information

Name: Web Entry
Telephone(s): 919-123-1234
Email: tjcollins@ncdot.gov

Action Request Information

County: Wake
Category: Maintenance
Subcategory: Pavement repair
Type :



Road Information

Road Number: -999
Road Name: 4101 capital blvd

- Reported issue
- Location description
- Map
- Citizen's contact information



Responsiveness

- Action Requests are closed once the request is repaired with the ability to track and report progress.
- Responses to citizens will be timely and consistent with as much information provided as possible.
- Citizens can also use their tracking ID to check on the status of their reported issue and obtain details on how it was resolved.



Closing Action Requests

- Legislative reports will be generated based on Action Requests inputted
- Reports will show how many ARs have responses and how many are still open
- Imperative to be specific with AR responses
- Imperative to close out ARs appropriately and within legislative timeframes



Current AR Data

Category	Subcategory	AR COUNT	ARs Closed on Time	ARs Closed Exceeds time	ARs Open
Maintenance	Drainage	938	524	4	410
Maintenance	Remove Obstruction	296	230	0	66
Maintenance	Shoulder Repair	403	255	2	146
Maintenance	Guardrail Damage	121	72	3	46
Maintenance	Pothole	2438	1500	413	525
Traffic	Signal Malfunction	98	85	2	11
Traffic	Signing	271	216	9	46



Efficiency



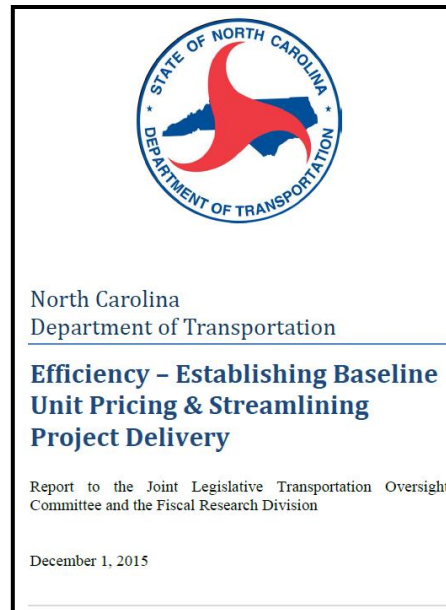
Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(b) 136-18.05

- **Efficiency:** Adopt procedures to streamline project delivery & establish baseline unit pricing for transportation goods
 - Accelerated project delivery presented to JLTOC 1/8/16.
 - Baseline unit pricing report submitted to JLTOC and Fiscal Research Division 12/1/15.



Accelerated Project Delivery Update

Improvement Item	Information	Status & Next Steps
Division Managed Projects	Over 250 projects assigned to Divisions to manage from cradle to grave (planning, design and construction).	Completed assignment of projects. Track & Evaluate effectiveness and plan moving forward by Summer 2017.
Right of Way & Utilities	Review of complex relocations process currently underway to shorten timeframe	Recommendations to be reported March 2016
Utilities	Work group establish with partners in League of Municipalities to research and establish best management practices for water/sewer	Report back on progress Summer 2016
Utilities	Establish Bi-annual meetings with major utility companies to discuss reoccurring reasons for project delays and develop solutions	First meeting scheduled for February 2016
Construction Delivery	Review and revise current guidelines on use of A+ B, Incentive/Disincentive, Floating Start Dates and Advance clearing for utility relocations for more widespread use.	March 2016. Track expanded use on projects for effectiveness.



Accelerated Project Delivery Update

Improvement Item	Information	Status & Next Steps
Focus Federal Funding for Projects	Other states have seen project delivery benefits from focusing available federal funds into fewer projects (e.g. Florida).	Ad hoc committee established. STIP will be reviewed for projects that are best funded solely with state funds. Process to be established and new state funded projects identified by Summer/Fall 2016.
Early Project Screening and Decision Making	Projects to be screened for environmental considerations, and early decisions made on type of planning work needed, contracting method (Design-Build), funding source, and management (Division or Central).	Environmental Screening process initiated. Screening process to be made more robust to include other decisions and begin screening recent project additions by Summer 2016.
Design-Build	Increase use of Design-Build for appropriate projects and adjust Design-Build process for atypical work (large bridge rehabilitation projects).	Procure consultants to assist with increased Design-Build workload by April 2016. New screening (above) for Design-Build projects by July 2016. Contracting large bridge rehabilitation projects by August 2016.
Environmental Tracking and Coordination System (ETRACS)	New system to process requests, track workload and progress, and report on Environmental Services required to prepare NEPA documents. Will streamline central staff <u>and</u> consultant coordination of these services with Division needs.	Inaugural Version 1.0 to go live (with training) by March 2016. Subsequent phase to include additional environmental services. Working to accelerate next phase into this calendar year.
Schedule Network 25% Reduction	Standard schedule durations for new location and widening projects have recently been reduced by 25% (six sigma efforts).	New schedules have been fully implemented for new projects and for applicable ongoing projects.



Performance

Mike Holder



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(a) 136-18.05

- **Intent:** Increased transparency and responsiveness to public to improve condition of our roads
- **Performance:**
 - Conduct annual job satisfaction survey
 - Conduct annual survey of NC citizens to measure level of satisfaction with the condition of the roads and highways



Employee Engagement Survey

- Administered to employees December 2015
- 45 questions
- Multiple choice & 5 essay
- Provided paper copies to field personnel (responses currently being transcribed)
- Survey results being compiled and will be reported within 30 days of completion



Customer Service Survey

- Administered Summer 2015
- Random, address-based sample of NC residents to ensure diverse demographics
 - Minimum of 10 surveys per county
 - Additional surveys distributed in proportion to population
- Paper survey could be mailed, input on-line or given orally over the phone
- 184 questions focusing on seven core service areas:
 - Motor vehicle travel
 - Bicycle transportation
 - Pedestrian travel
 - Passenger rail service
 - Public transit
 - Ferry service
 - DMV
- Results being finalized
- Report to be submitted to JLTOC & Fiscal Research Division within 30 days of finalized results



Roadway Reviews

- NCDOT partnered with ITRE to conduct study to capture how taxpayers rate and prioritize roadway asset features
- Residents were surveyed about NC roadways as they were driven along them



Roadway Reviews

- 362 Participants total:
 - 299 Roadway Review resident participants
 - 55 Focus Group participants
 - 8 Roadway Review community leaders
- Six Locations across the state:
 - Asheville
 - Burlington
 - Charlotte
 - Jonesville
 - Rocky Mount
 - Wilmington
- Asked to provide feedback on conditions such as:
 - Pavement smoothness
 - Sign and pavement marking visibility
 - Lighting
 - Guardrail maintenance
 - Grass height

Type	Feature
Markings & Visibility	Roadway markings (centerline and roadside striping)
	Raised pavement markers
	Lighting
Road Surface & Movement	Smoothness of the road surface
	Physical condition of the road surface (i.e., number of potholes/cracks)
	Width of lanes
	Flow of traffic
Signage	Visibility of signs
	Condition of signs
Shoulders	Width of <u>outside</u> (right) shoulders
	Width of <u>inside</u> (left) shoulders
	Type of shoulder (gravel, pavement, etc.)
Maintenance	Mowing & trimming along guard rails
	Mowing & trimming of all other areas
	Cleanliness (lack of litter/debris)
Overall Experience	Overall condition of this highway
	Overall appearance of this highway
	Feeling of safety on this highway



Oversight

Mike Holder



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(c) 136-18.05

- **Intent:** Increase budget transparency and allow for greater legislative and citizen oversight
- **Oversight:**
 - Reclassify the funding source for all full-time positions that are budgeted as receipt-supported on the basis of charging to projects to appropriation and adjust budgeted funds accordingly by May 1, 2016
 - Employees in DOH shall be attributed to respective Highway Division fund codes within the Highway Fund.



Establishment of “DOT Report” Program

Section 29.14.(c)- Oversight

- DOT met with OSBM and FRD in December to discuss requirements. FRD requested that payroll expense and budget be shown in the fund center in which a position resides and also be able to report this cost against the project that the employee was working. (i.e. two sets of books)
- FRD inquired with House and Senate members and received approval for DOT to provide a plan no later than May 1, 2016 and implement July 1, 2016.
- DOT and OSBM consulted with IT partners and were provided three options to evaluate on January 29, 2016.
- Upcoming meeting with FRD, OSBM and DOT in February to discuss options and next steps.

Restructure



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(d) 136-18.05

- **Intent:** Improve the efficiency and effectiveness of operations and align operations and staffing with the strategic goals set for the Department
- **Restructure:** A study and review shall include:
 - Review of operations, staffing levels and employee performance management efforts
 - Evaluation of current laws/policies related to operations and staffing
 - Recommendation on how to best align staffing with strategic goals and workload
 - Recommendations on how to shift project development decision making to the 14 Highway Divisions including elimination of 10% of total amount of filled positions that are centrally or regionally based that perform administrative, managerial, supervisory or oversight functions
 - Recommendations on incentive based systems
 - Based on study results, recommendations on laws/policies that should be continued or modified



Transparency

Mike Holder



Session Law 2015-241

House Bill 97

Establishment of “DOT Report” Program

Section 29.14(e) 136-18.05

- **Intent:** Increased transparency of the Department’s information on highway and bridge projects to the public
- **Transparency:** The DOT website will need to report on the following types of projects:
 - Maintenance projects costing over one million dollars
 - Bridge replacement projects
 - Bridge repair and bridge renovation projects requiring road closure in excess of 24hrs.
 - All construction projects included in the 5yr. STIP



Website Link

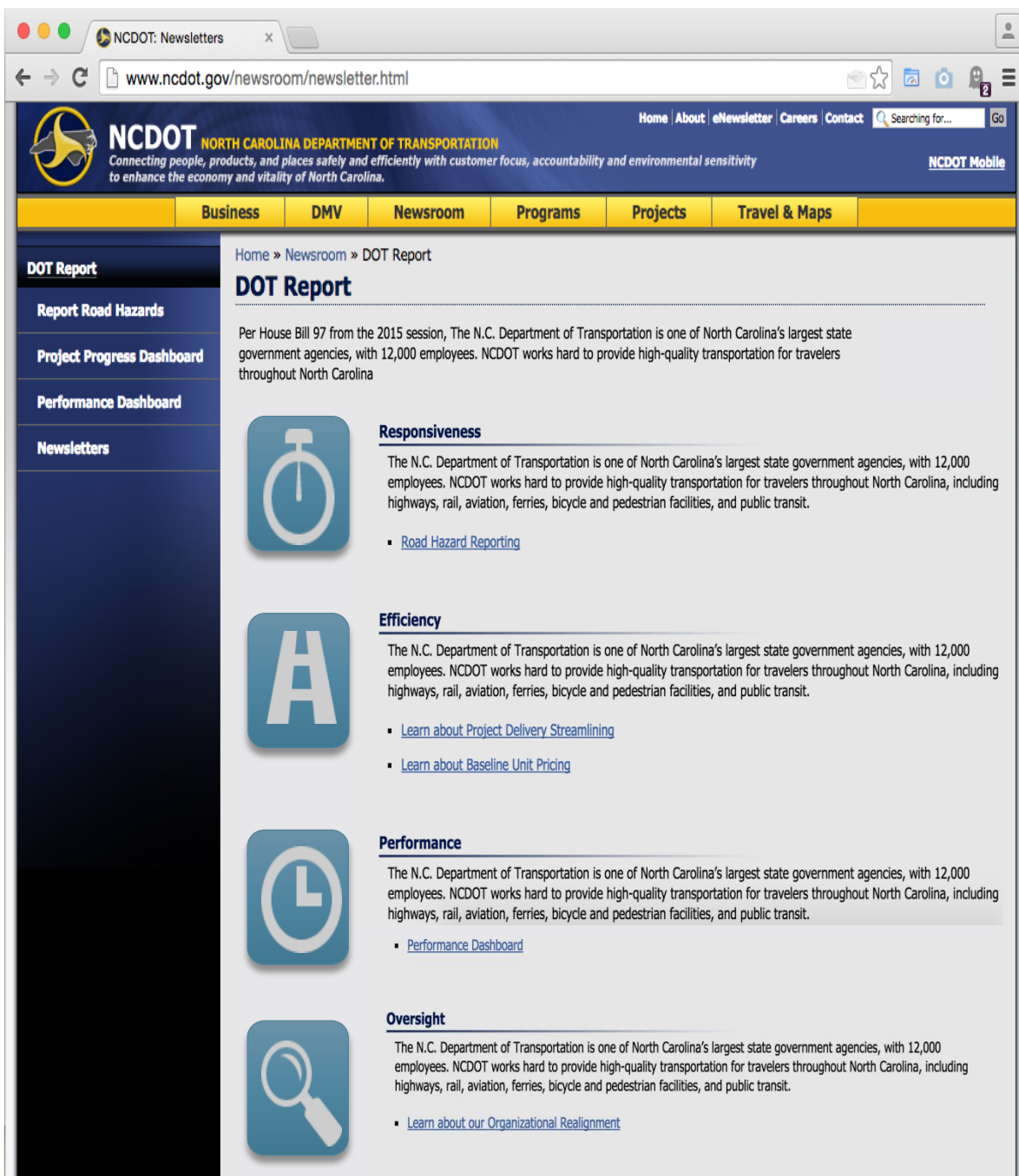


New link will be added on the NCDOT public website homepage.

Link to be called ***DOT Report***

New Webpage DOT Report

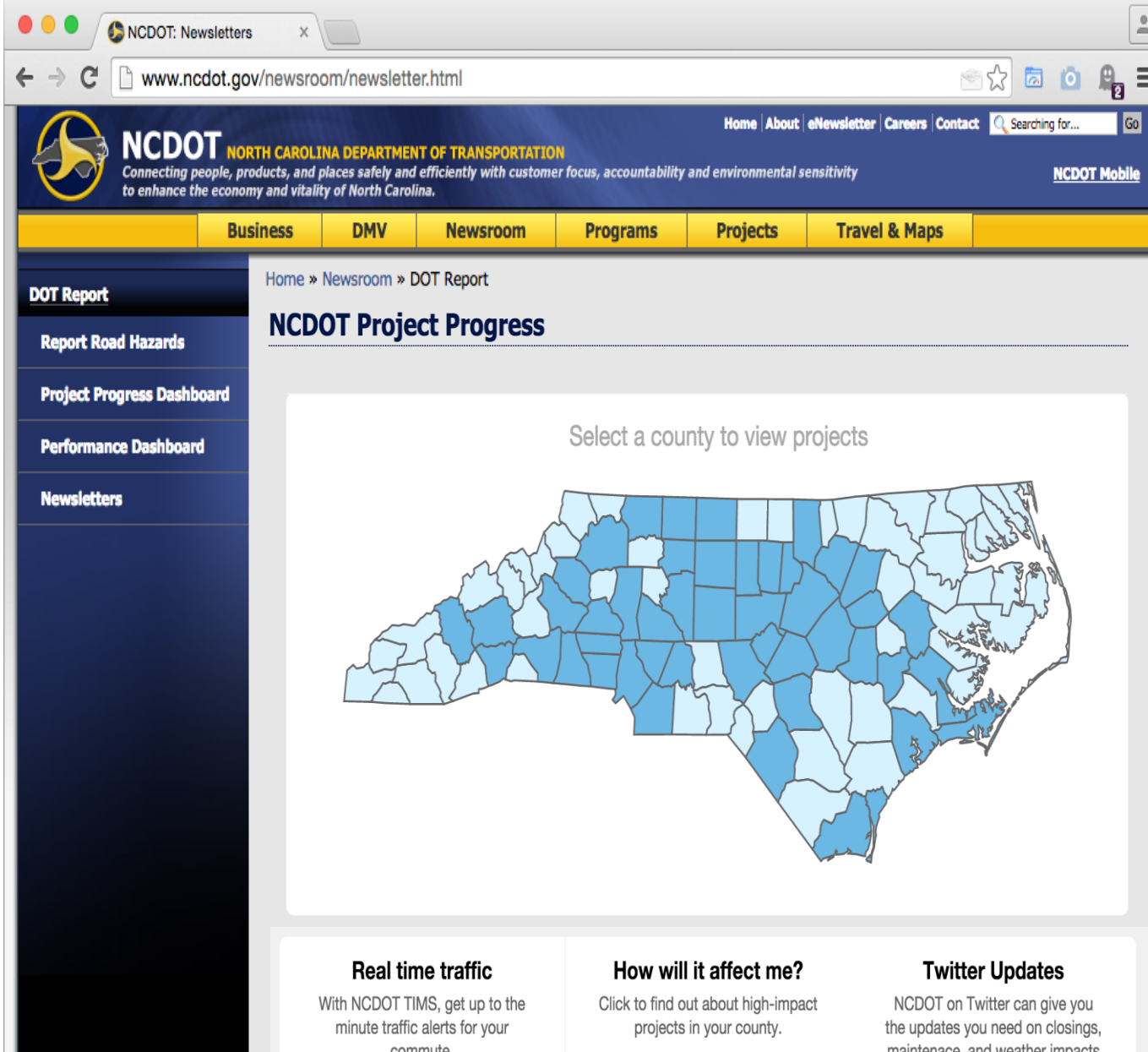
- Gives user easy access to:
 - Road Hazard Reporting
 - Dashboard
 - Project Report



New webpage

DOT Report Project Progress

- Intuitive county-based map navigation
- Highlights available systems to keep citizens informed.



The screenshot shows a web browser window displaying the NCDOT Project Progress page. The browser's address bar shows the URL www.ncdot.gov/newsroom/newsletter.html. The page features a blue header with the NCDOT logo and the text "NORTH CAROLINA DEPARTMENT OF TRANSPORTATION". Below the header is a yellow navigation bar with links to Business, DMV, Newsroom, Programs, Projects, and Travel & Maps. A sidebar on the left contains a "DOT Report" section with links to Report Road Hazards, Project Progress Dashboard, Performance Dashboard, and Newsletters. The main content area is titled "NCDOT Project Progress" and includes a map of North Carolina with the instruction "Select a county to view projects". At the bottom, there are three sections: "Real time traffic" with a link to NCDOT TIMS, "How will it affect me?" with a link to find out about high-impact projects, and "Twitter Updates" with a link to NCDOT on Twitter.

NCDOT: Newsletters

www.ncdot.gov/newsroom/newsletter.html

Home | About | eNewsletter | Careers | Contact | Searching for... Go

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Connecting people, products, and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina. NCDOT Mobile

Business DMV Newsroom Programs Projects Travel & Maps

DOT Report

Report Road Hazards

Project Progress Dashboard

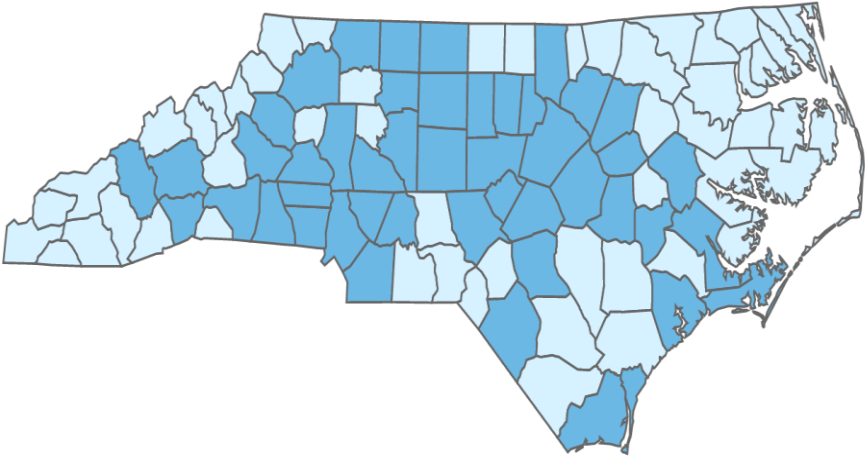
Performance Dashboard

Newsletters

Home » Newsroom » DOT Report

NCDOT Project Progress

Select a county to view projects



Real time traffic
With NCDOT TIMS, get up to the minute traffic alerts for your commute.


How will it affect me?
Click to find out about high-impact projects in your county.

Twitter Updates
NCDOT on Twitter can give you the updates you need on closings, maintenance and weather impacts ...

New Webpage

DOT Report Project Progress County View

- Lane closures, traffic incidents, all real-time from NCDOT TIMS.
- Construction progress and maintenance information
- Important projects broken out.
- Local Press Releases


NCDOT NORTH CAROLINA DEPARTMENT OF TRANSPORTATION
 Connecting people, products, and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina.

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[Travel & Maps](#)


[Home](#) » [Projects](#) » Project Progress

NCDOT Project Progress: Johnston County

Closings and Traffic Incidents


Description	Road	Location
Construction	Joyner Bridge Rd (SR-1185)	Near Benson / Both Directions
Weather Event	Old Beulah Rd (SR-1934)	North of Selma / Both Directions
Construction	Davis Mill Rd/Stevens Chapel Rd (SR-2310)	Near Pine Level / Both Directions
Construction	US 70 Business (US-70)	Near Selma / Both Directions


Active Construction & Maintenance


Filter Results: Select Project Type 

Title	Tip Number
Proposed improvements along U.S. 70 west of Sadisco Road (S.R. 2565) to west of Turnage Road (S.R. 1915)	W-5600
Complete 540 – Triangle Expressway Southeast Extension Project	R-2721, R-2828, R-2829

High Profile Projects in Johnston County


Complete 540
 STIP Number: [R-2721](#), [R-2828](#), [R-2829](#)
 The proposed "Complete 540" project, also known as the Southeast Extension, would extend the Triangle Expressway from the N.C. 55 Bypass in Apex to the U.S. 64...


I-40 Widening - Southeast Raleigh to Clayton Project
 STIP Number: [I-5111](#)
 The I-40 Widening - Southeast Raleigh to Clayton Project will focus on improving I-40 from the beltline in Raleigh, to NC 42 in Johnston County....


US 70 Corridor
 STIP Number: [None](#)
 The North Carolina Department of Transportation is currently undertaking multiple activities to improve passenger and freight movement along the US 70 Corridor from Raleigh to the State Port at Morehead City.

Johnston County News Releases

- [East End Connector Newsletter for April 17, 2015](#) (4/17/2015)
- [Work to Begin on East End Connector Project](#) (3/17/2015)

*Mobile
Ready*

NCDOT: Project Progress x

www.ncdot.gov/project/progress-report/

NCDOT NORTH CAROLINA DEPARTMENT OF TRANSPORTATION
Connecting people, products, and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina.

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NCDOT Project Progress: Johnston County

Closings and Traffic Incidents

Description	Road	Location
Construction	Joyner Bridge Rd (SR-1185)	Near Benson / Both Directions
Weather Event	Old Beulah Rd (SR-1934)	North of Selma / Both Directions
Construction	Davis Mill Rd/Stevens Chapel Rd (SR-2310)	Near Pine Level / Both Directions
Construction	US 70 Business (US-70)	Near Selma / Both Directions

Active Construction & Maintenance

Filter Results Select Project Type

Tip Number

70 west of Sadisco Road W-5600 (1915)

5:37 PM, I-40 W, Disabled Vehicle, Lane Closed
Mon. 25 Jan 2016 17:37:32 EST
The right lane is closed near exit 196, US-311 South and Exit 196 is closed.
More info on NCDOT.gov.

High Profile Projects in Johnston County

Complete 540
STIP Number: R-2721, R-2828, R-2829
The proposed "Complete 540" project, also known as the Southeast Extension, would extend the Triangle Expressway from the N.C. 55 Bypass in Apex to the U.S. 64...

I-40 Widening - Southeast Raleigh to Clayton Project
STIP Number: I-5111
The I-40 Widening - Southeast Raleigh to Clayton Project will focus on improving I-40 from the beltline in Raleigh, to NC 42 in Johnston County....

US 70 Corridor
STIP Number: None
The North Carolina Department of Transportation is currently undertaking multiple activities to improve passenger and freight movement along the US 70 Corridor from Raleigh to the State Port at Morehead City.

Johnston County News Releases

- [East End Connector Newsletter for April 17, 2015](#) (4/17/2015)
- [Work to Begin on East End Connector Project](#) (3/17/2015)

Updated Webpage

DOT Report Project Progress Project Page

- Up to date from the NCDOT Construction Progress Report and STIP.
- Maintained by NCDOT SME's
- Shows map if it's a STIP project.

The screenshot displays the NCDOT Project Progress for C203584 webpage. The page features a navigation bar with links to Home, About, eNewsletter, Careers, and Contact. Below the navigation bar, the project details are listed:

- Location Description:** I-95 FROM JOHNSTON COUNTY LINE AT MM-77.8 TO EAST OF I-40 AT MM-84.
- Type of Work:** PAVEMENT
- Contractor Name:** S. T. WOOTEN CORPORATION
- County:** Johnston
- TIP Number:** I-5303
- Federal Aid Number:** NHPP-095-2(129)77
- Length:** 6.12 miles
- NCDOT Contact:** Brandon L. Herring, PE (919)934-5863
- Location:** (Map view showing the project location on a map of Johnston County, North Carolina)

On the right side of the page, there is a **Key Metrics** section:

- Contract Amount:** \$3,912,791.45
- Work Began:** 11/15/2015
- Work complete:** 6/30/2016
- Progress:** 7% (indicated by a circular progress bar)



Questions?

